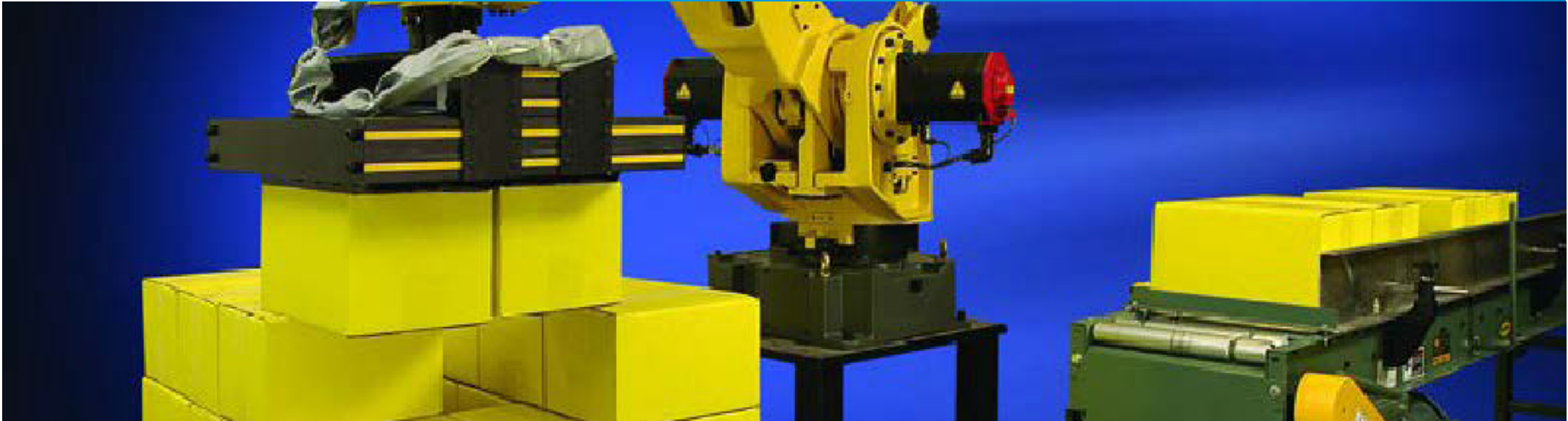


\$970k of Temporary Labour Leakage

Case Study: **Temporary Labour – Beer Segment**



■ LEAKAGE

A Supplier facing hostile quality claims from a Customer spends \$970k on interim labour to manually check every Pallet strap position.

■ CAUSE

To achieve a \$400k annual wage saving, the Customer had introduced Robotic Depal machines without Supplier notification or trials

■ ACTION

During a cross functional site meeting the changes come to light. The Robotic provider is questioned and acknowledges Depal machines are out of specification

■ RESULT

The Customer agrees to recognise the \$970k as a future "Claim" off-set